

A background image showing a person from behind, sitting at a desk with multiple computer monitors in an office setting.

California Child Support Automation System

Independent Verification and Validation

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Agenda

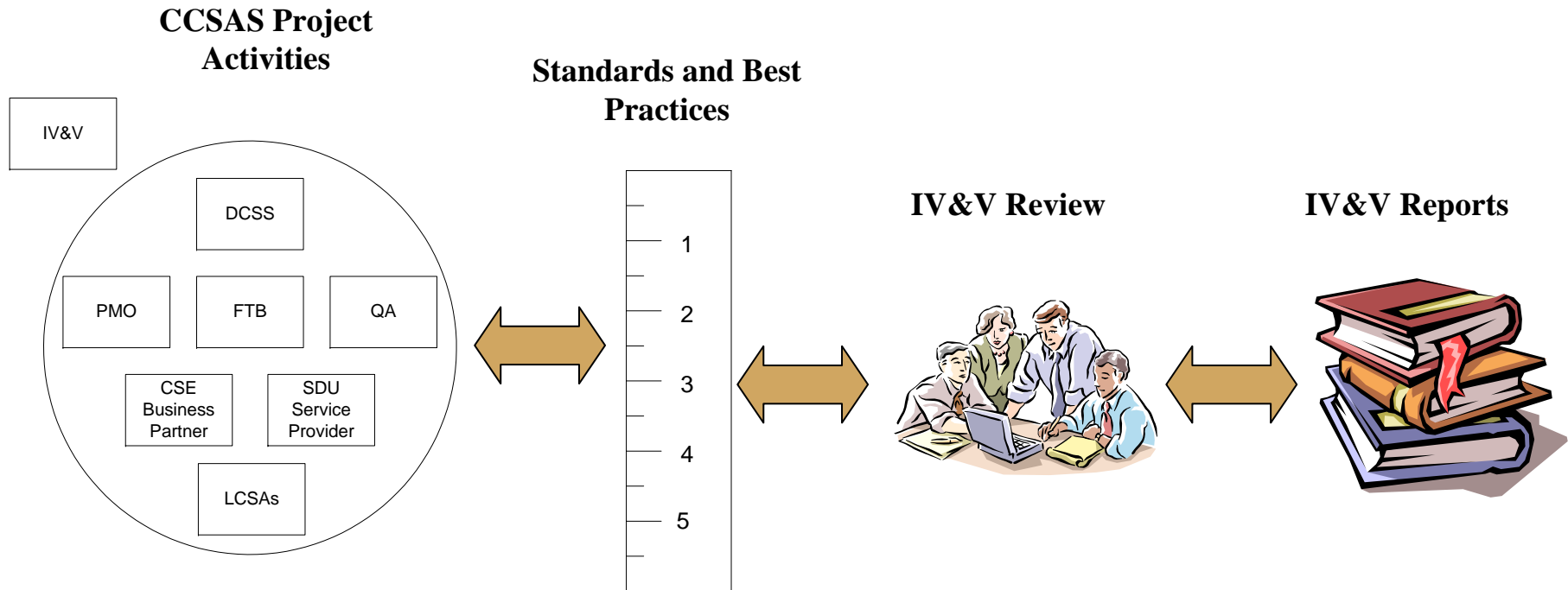


- **CCSAS IV&V**
- **Case Study**
- **Summary and Questions**

- **Structured standards-based IV&V process**
- **Full time on-site support**
- **4 PMPs and 2 senior project executives**
- **Experienced 6 person on-site team**
- **Backed by global systems integrator experience**

<u>Oversight Area</u>	<u>Cum Yrs Experience</u>
Management	64
Development	32
Implementation	37
Operations	26

IV&V Process in CA



IV&V = Independent Verification and Validation
DCSS = Department of Child Support Services
PMO = Project Management Office
FTB = Franchise Tax Board
QA = Quality Assurance
CSE = Child Support Enforcement
SDU = State Disbursement Unit
LCSA = Local Child Support Agency



California Child Support Automation Faces Significant Integration Challenges

- **CA is under Federal penalties for failing to implement a statewide child support system.**
- **The State has converted from 6 to 4 and is now converting to 2 consortia systems across the State**
- **In Version 1, link 2 consortia systems and establish statewide functionality**
- **Develop CSE system in tandem with procurement for SDU services**
- **Multiple external interfaces (local, State, and Federal)**
- **New statewide child support in CA**
- **BP provides core CSE functionality, State acts as systems integrator**

Unbiased insight into multiple areas

- **Review work products and attend meetings in all sub-projects**
- **Eye towards integration challenges**
- **Stakeholder involvement and commitment**
- **Requirements management**

- **Project does not have intergroup coordination plan**
- **Project does not have plan for managing requirements across the enterprise**
- **Project does not have effective schedule and resource management process**
- **Integrated project management plan does not exist**

- **Communication plan and plan for involving local users was completed**
- **Cross-project governance structure and integrated project management plan in place**
- **Integrated schedule and resource loading in work**
- **Enterprise requirements management plan created**
- **Deputy director assigned systems integration responsibilities**

- **CCSAS Project finalizing design for Version 1, Version 2 development underway**
- **IV&V focus evolves with the Project through the SDLC**
- **Many challenges ahead**
- **Questions?**



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